





The Sweet Cheeks Cheat Sheet

COVERD Greater Cincinnati Partner Agency info at a glance

- "Partner Agencies" order and pick up products from COVERD programs to distribute to agency clients
- Partner agency info is available on the Partner Updates webpage. Partners are responsible for subscribing and/or checking for updates on the 1st and 15th of each month: https://coverdgc.org/partner-agency-news-updates/. Also go there for:
 - Current order and pickup schedule
 - Complete partner manual with thorough instructions and partner agreement info
 - o Login links for ordering and completing annual agreement
- Is your staffing changing? Communicate changes of contact info, etc. and direct any program and partnership questions to our Director of Program and Operations:
 - Nick Reynolds, nick@sweetcheeksdiaperbank.org

What is Required of Agency Partners? (Excerpt from 2022 Partner Manual)

Monthly Requirements

- On the 1st and 15th of each month, read partner updates posted on the partner updates page: https://coverdgc.org/partner-agency-news-updates/.
 No login is required. Bookmark the webpage, and subscribe to get automatic emails when updates are posted.
- 2. Submit **order by the deadline** each month, and **pick up during the scheduled time**. Use the link on the <u>partner updates page</u> to access the current ordering deadline and pickup schedule. Add your dates to your calendar to keep track.
- Complete Client Application with each new product recipient, especially the "Acceptance of Service Terms". Maintain signature of each client on file.
 Application available in Appendix B.
- 4. Complete client surveys and track data for annual reporting. See Client Surveys and Appendix A for surveys.

Annual Requirements

- 5. The partner agency completes the **Annual Report**, this year using Google Forms, using information collected throughout the year. A tracking spreadsheet is available upon request.
- 6. The partner agency completes the **annual agreement** and chooses a Tier level. Partner agency fulfills the commitments in the agreement, including partnership fees and volunteer hours.
- 7. The Executive Director of the recipient agency (or their designee) must attend the **annual Partner Agency meeting** for COVERD held once a year in January at the COVERD warehouse. Any individual(s) managing the program for the recipient agency must attend the meeting as well.
- 8. The partner agency will provide at least **two stories** of persons that have received COVERD products during each agreement period and/or allow COVERD to interview families who receive COVERD products. The stories may be blinded to protect the identity of the client.
- 9. COVERD may conduct at least one site visit annually to ensure products are stored in a secure location within the agency and that accurate records are maintained for all clients receiving COVERD products.







Partner Agency Important Dates 2022

- January 6- Partner Agency Annual Meeting
- January 31- Partner agreement due (in Neon)
- February 28- Annual report due (in Google Form)
- March- Partner fee invoices sent out (from Quickbooks)
- March-April- Update PartnerBase info
- May- Client Surveys- complete outcome slips with all clients
- July 1- Partner fee payment deadline
- November- Client Surveys- complete outcome slips with all clients